

# Quality Policy

We are a multi-disciplinary and industry renowned sub contract manufacturer of Precision Sheet Metalwork, Electro-Mechanical Assemblies and Precision Machined Components. We use our skills, experience & technology to enhance our customer's products and services.

The Quality Policy of Fife Fabrications Ltd. is that of complete Customer Satisfaction by commitment and ownership from all personnel to efficiently supply value added quality products and services that exceed the requirements of all internal and external customers.

To aid achieving this we have implemented, operate and continually improve a Quality Management System in accordance with the requirements of ISO 9001:2015.

## Fife Fabrications top level management commitments:

- Ensuring statutory, regulatory, customer requirements and specifications are determined, understood and constantly met for all products and services.
- Continual evaluation and improvement of the QMS through ensuring risks and opportunities that affect product and services are identified and periodically evaluated to ensure total customer satisfaction is maintained.

## Fife Fabrication top level management will:

- Assume full accountability for the effectiveness of the QMS.
- Ensure relevant objectives & targets are established for the QMS and are compatible with the context and strategic direction of the Company.
- Confirm objectives are maintained, evaluated and reviewed as part of the QMS internal auditing, monitoring and management review processes, in order to enhance customer satisfaction.
- Promote the use of a process approach and risk-based thinking.
- Ensure that the resource needed for the QMS are available; including all internal resources and external providers.
- Ensuring that the QMS achieves its intended results.
- Engage, direct and support resources to contribute to the effectiveness of the QMS, and promote involvement from all pertinent parties.
- Support all management roles, demonstrating their leadership as it applies to their areas of responsibility.
- Establish strong partnerships with key external providers and interested parties to provide an improved service.

Signed: John Penman. Managing Director

Date: 7-July 2017

Revision 2